

THE WORST AIRLINES WORLDWIDE REVEALED



Flying can be a pleasant or frustrating experience. The air passenger rights portal AirHelp has evaluated 109 airlines worldwide based on key criteria to identify the worst airlines.

The assessment examined factors such as punctuality, customer satisfaction, compensation management, onboard cleanliness, food variety, and cabin comfort. These elements contributed to the AirHelp score, highlighting some airlines' significant challenges.

While Qatar Airways and Brussels Airlines shine at the top, the results at the bottom of the ranking are alarmingly poor. Here are the ten outsiders:

Tunisair (Tunisia)

Tunisair is the last in the AirHelp ranking, with only 3.63 points. Poor punctuality and a high number of customer complaints characterize the image of Tunisia's national airline.

Buzz (Poland)

The Polish airline Buzz occupies the second-to-last place with 4.45 points and is thus also one of the worst performers. Above all, the lack of comfort and the quality of service on board are criticized.

Nouvelair (Tunisia)

Nouvelair, another Tunisian airline, achieves only 4.48 points and thus lands in third last place in the ranking. Punctuality problems make flying with Nouvelair a less than pleasant experience.

Bulgaria Air (Bulgaria)

Bulgaria Air ranks 106th out of 109 airlines surveyed with 4.59 points. The cabin equipment and the range of services are particularly criticized.

El Al Israel Airlines (Israel)

The Israeli airline El Al scores 4.6 points and performs poorly in the ranking. It receives a lot of positive customer feedback and has a good reputation regarding security. However, their flights are extremely unpunctual.

Pegasus Airlines (Turkey)

Pegasus Airlines from Turkey also lands among the worst airlines with 4.73 points. Lack of comfort and frequent delays contribute to the lousy rating.

Indigo (India)

Indigo scores 4.80 points and is thus stuck in the lowest part of the ranking. The criticism focuses on inadequate service and limited cabin comfort.

Tarom (Romania)

The Romanian airline Tarom comes in at 4.82 points and is also one of the weakest airlines. Slow compensation processes and an unconvincing offer on board are causing dissatisfaction.

Air Mauritius (Mauritius)

Air Mauritius scores below average with 4.84 points and lands at the bottom of the ranking. In particular, the passengers criticize the punctuality and the unwillingness to pay compensation.

Sky Express (Greece)

The Greek airline Sky Express scores 4.86 points, making it one of the ten worst airlines in the world. According to the reviews, the service and reliability leave much to be desired.

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